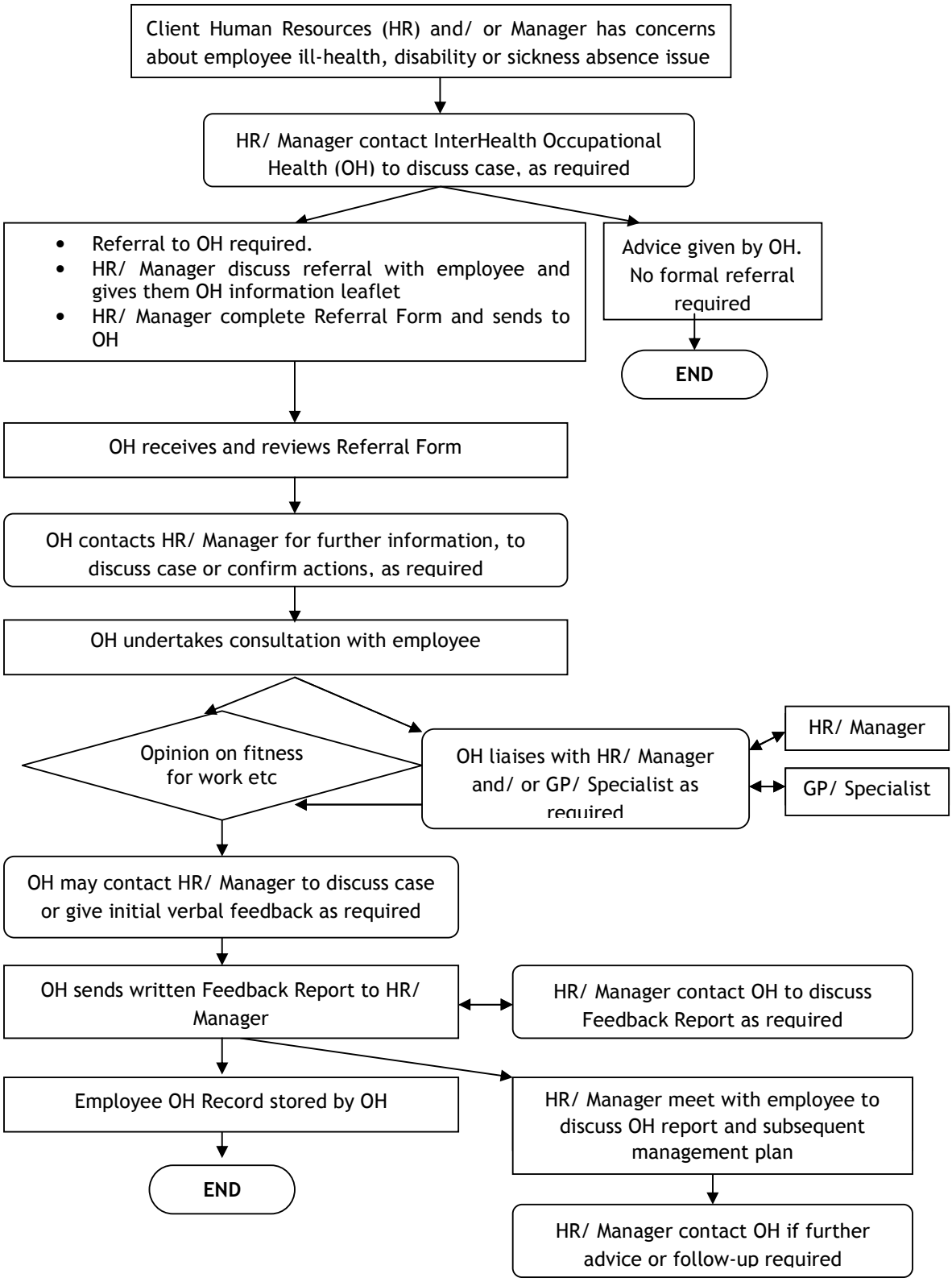OH Consultation Referral Process